

This Service Price List will come into effect on 1 November 2025 in line with the introduction of the Australian Government's new Support at Home program, which replaces the Home Care Package program. Services will be grouped into three categories and charged according to that category.

Key changes relate to Care Management and Package Management Administration fees:

- You will continue to pay a Care Management fee, however it is now capped at 10% of your Support at Home budget and is automatically applied by Services Australia.
- > You will no longer be charged separately for package management. These costs are now incorporated into the cost of each service you use.

If you have any questions, please contact our Customer Care team on 1300 783 435 or email info@unitingagewell.org

Service Category	Service Type	Service(s)	Service Time	Weekday \$	Weekend \$	Public Holiday \$
Clinical supports	Nursing care	Registered nurse	60 min	185.00	230.00	325.00
		Enrolled nurse	60 min	135.00	170.00	235.00
		Registered nurse (30 minutes, weekday only)	30 min	130.00		
	Allied health and other therapeutic services	Allied health therapy assistant Dietician or nutritionist Exercise physiologist Occupational therapist Physiotherapist Podiatrist Other allied health services (upon application)	60 min	215.00	270.00	375.00
	Nutrition	Prescribed nutrition	60 min	185.00	230.00	325.00
	Care management	Home support care management	60 min	149.00	185.00	260.00
	Restorative care management	Home support restorative care management	60 min	149.00	185.00	260.00



Service Category	Service Type	Service(s)	Service Time	Weekday \$	Weekend \$	Public Holiday \$
Independence	Personal Care	Assistance with self-care and activities of daily living Assistance with the self-administration of medication Continence management (non-clinical)	60 min	115.00	145.00	200.00
	Social support and community engagement	Group social support Individual social support Accompanied activities Cultural support Digital education and support Assistance to maintain personal affairs Expenses to maintain personal affairs	60 min	115.00	145.00	200.00
	Respite	Respite care	60 min	115.00	145.00	200.00
	Transport	Short <20km Medium 20-50km Long 50-100km 100+ km	per trip per trip per trip per km	39.00 75.00 139.00 2.00	50.00 95.00 175.00 3.00	68.00 130.00 243.00 4.00
	Assistive technology and home modifications	Assistive technology Home modifications	60 min	149.00	185.00	260.00
Everyday living	Domestic assistance	General house cleaning Laundry services Shopping assistance	60 min	107.50	135.00	189.00
	Home maintenance and repairs	Gardening Assistance with home maintenance and repairs Expenses for home maintenance and repairs	60 min	125.00	155.00	220.00
	Meal preparation	Meal preparation Meal delivery	60 min	107.50	135.00	189.00

The above price list relates to Uniting AgeWell approved supplier list. In instances where the participant has a particular request or need for services outside this list, a different price may need to be negotiated. In these instances, we will:

- negotiate and agree on the price with the participant
 outline the difference in price and why it is different in the service agreement and individualised budget
- include the pricing schedule as published in the service agreement.

